

# Warranty Certificate



**lightsense**  
TECHNOLOGY

At Lightsense Technology, we stand behind our products with a limited one-year warranty.

Should you experience any defects in materials or workmanship within the warranty period, Lightsense Technology will repair or replace the defective product, subject to the following conditions:

- Our obligation under this warranty is to the original purchaser only, and may not be transferred.
- Product replacement does not include inbound shipping costs.
- Lightsense reserves the right to examine product in question.

This warranty relates to defects in manufacture, materials, or workmanship in a Lightsense Technology DrugDetect spectrometer. It does not extend to:

- Normal wear and tear, scratches, or accidental damage.
- Damage resulting from negligence, use other than the intended purpose as described in the product manual, or the misuse of any kind, such as crushing, dropping, high impact, fire, or water immersion.
- Damage from attempted repair, modifications by unauthorized service agents, or improper voltage and charging.

Lightsense will not service received items when:

1. The item is inspected and found to be not covered by the warranty.
2. The item is inspected and found to be damaged during shipment due to lack of proper packaging.

Return shipment of such products will be at the expense of the customer.

For products that are still under warranty but have been discontinued or unserviceable, a pro-rated credit towards a purchase of another similar product will be issued.

For Warranty Services, please contact:

1-888-736-7349  
[www.lightsensetechnology.com](http://www.lightsensetechnology.com)  
[techsupport@lightsensetechnology.com](mailto:techsupport@lightsensetechnology.com)

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